

POTTERTON COMMERCIAL PROMOTION

Terms and Conditions

1. The promoter is Baxi Heating UK Limited (company no. 03879156) trading as Potterton Commercial ("Baxi"), whose registered office is at Brooks House, Coventry Road, Warwick, CV34 4LL.
2. The promotion is open to any individual (aged 18 or over) or business who/which is resident or located in the United Kingdom. Employees of Baxi and their immediate family members, Baxi's authorised agents, merchants or distributors or their employees, or any person professionally associated with this promotion (or members of their family or household) are not eligible to participate.
3. By entering the promotion, participants will be deemed to have accepted these terms and conditions and agreed to be bound by them.
4. The promotion applies to the Paramount, Sirius Wall Hung, Sirius Floor Standing (excluding 400kW and 525kW) and Eurocondense (excluding Duo) boilers ("qualifying products") which are purchased between 1 August 2020 and 31 October 2020 inclusive (the "promotional period").
5. Qualifying products must have been purchased at normal trade terms only for the sole purpose of installation by an installer. Qualifying products that are purchased for resale are excluded.
6. For each valid claim received, the participant will be eligible to receive a first annual service kit relevant to the qualifying product purchased (the "service kit"). In addition, the qualifying product will be eligible for free commissioning by Baxi and a five year warranty (if commissioned by Baxi).
7. To claim the service kit, participants are required to provide proof of purchase and the serial number of the qualifying product, together with their name, address and email address at www.pottertoncommercial.co.uk/freeforthree within 60 days of the date of purchase. Any claim received beyond this 60 day period will be rejected.
8. To claim free commissioning, participants are required to follow the link at www.pottertoncommercial.co.uk/freeforthree and provide the required product, site and contact details together with proof of purchase. Subject to validating, the claim Baxi will contact the participant to arrange a mutually convenient time for the commissioning to take place.
9. For all claims, proof of purchase should be by way of VAT invoice which clearly states the merchant's name and address; your name, business name (if applicable) and address; invoice date and number; and unit description, quantity and cost. Where the invoice consists of multiple pages, all pages should be submitted.
10. Participants may only claim the service kit, free commissioning and warranty once for each qualifying product purchased during the promotional period. There is no limit to the number of qualifying products a participant may purchase.
11. The service kit will be despatched within 14 days of validation of the claim and will be sent to the address provided by participants during the claim submission process.

12. Participants are responsible for ensuring that all required information is provided when submitting a claim. Baxi accepts no liability for any losses resulting from the provision of incorrect or incomplete information.
13. If a claim is deemed to have been submitted incorrectly or appears incomplete, the participant will be duly notified and offered the opportunity to provide the required information to validate the claim. If no response is received within seven days of notification, the claim will be rejected and the participant will no longer qualify for this promotion.
14. Terms and conditions relating to the warranty arrangements can be found [here](#).
15. Qualifying products will not be eligible for any other promotion or support from Baxi during the promotional period.
16. The service kit, free commissioning and warranty are non-exchangeable, non-transferable and are not redeemable for cash.
17. Participants are responsible for accounting to HMRC for any VAT or other taxes arising from the promotion as may be necessary.
18. Baxi reserves the right, in its absolute discretion, to verify those that qualify for the promotion, including but not limited to proof of identity and proof of purchase, and to withdraw the promotion and/or disqualify any participant where there are reasonable grounds to believe there has been a breach of these terms and conditions or otherwise where a participant has gained advantage from participating in or used fraudulent means to qualify for the promotion.
19. Baxi reserves the right to withdraw, or amend or alter the terms of the promotion at any time and without notice. Participants will be deemed to agree that no liability will attach to Baxi as a result of any withdrawal, amendment or alteration.
20. Baxi's decision in respect of all matters relating to the promotion will be final and no correspondence will be entered into.
21. Any personal data relating to participants will be used solely in accordance with current data protection legislation and will not be shared with third parties except those necessary to administer this promotion.
22. The promotion and these terms and conditions will be governed by English law and any disputes/claims which arise out of or in connection with them will be subject to the exclusive jurisdiction of the English courts.